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## **National Fenestration Rating Council's (NFRC) Chief Operating Officer, Staff Members Earn Credentials, Take on New Responsibilities**

**GREENBELT, Md. (February 16, 2011)**

### **COO Callahan Earns Certified Mediator Credential**

The American Center for Conflict Resolution Institute (ACCRI) has announced that Deb Callahan has earned the Certified Mediator credential. Callahan is the Chief Operating Officer at NFRC.

This credential is the result of completion of 80 hours of coursework and simulated training in business, family, divorce, and workplace mediation and dispute resolution.

Coursework included focus on the mediation process, legal considerations of mediation, negotiation, conflict management, problem solving, and ethics.

"In today's diverse workplace, organizational officers must balance meeting the individual needs of staff members with meeting the broader needs of the organization," Callahan said. "Earning the mediation credential has provided me with a wide range of new skills and insight that I can implement to achieve this balance and ensure our continued productivity."

The American Center for Conflict Resolution Institute is a non-profit organization that provides education for the mediation and paralegal professions. Since 1998 over 500 individuals have completed the ACCRI's Certified Mediator course. The ACCRI is accredited by the Accrediting Commission of the Distance Education and Training Council (DETC), Washington D.C.

Callahan is now member of the National Association of Certified Mediators. In addition to this being a critical skill for her to have in her role as COO, responsible for human resources at NFRC, she'll also be putting the certification to use as a volunteer with the Anne Arundel Conflict Resolution Center in Maryland.

### **NFRC's Communications & Marketing Manager, Herron, Earns LEED Green Associate Accreditation**

The National Fenestration Rating Council's (NFRC) Communications and Marketing Manger, Tom Herron, has earned the LEED Green Associate accreditation.

According to U.S. Green Building Council (USGBC), the LEED Green Associate credential recognizes professionals who have demonstrated green building expertise in non-technical fields of practice. It also recognizes a thorough knowledge of green design, construction, and operations.

“There is an overwhelming need to educate the public, from a non-technical perspective, on the role that NFRC’s certification and labeling program plays in green and sustainable building,” Herron said. “The course of study for the LEED Green Associate accreditation has given me new knowledge and insight to accomplish that.”

### **NFRC Staffer Germann Chosen as Blind Verification Coordinator**

The National Fenestration Rating Council (NFRC) recently chose Stacy Germann, former CMA Program Coordinator, to serve in the newly created Blind Verification Coordinator (BVP), position.

“I’m looking forward to being involved in the Blind Verification Program,” Germann said. “This new program will reinforce NFRC’s position as the leader in developing fenestration energy performance ratings.”

Germann’s new responsibilities include making certain manufacturers participating in the NFRC Certification Program abide by to the requirements of the BVP. These requirements include verifying that the performance of ENERGY STAR-qualified and NFRC-rated fenestration products sold in the market agrees with the performance listed in the NFRC Certified Products Directory, procedures that complement the inspection, and validation testing requirements of the NFRC 700: Product Certification Program.

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### *About NFRC*

NFRC is a non-profit organization that administers a voluntary, uniform rating, labeling, and certification system for the energy performance of windows, doors, curtain walls, skylights, and other fenestration products. Its members include manufacturers, suppliers, utilities, and consumer groups, representatives from the building and code industries, scientific and educational organizations, and government agencies.