

NFRC IG Certification Frequently Asked Questions

When is IG Certification required?

NFRC Product Certification Program participants are required to have IG Certification for all products by July 1, 2010.

Does an IG Manufacturer need to be listed in NFRC Participating IG Certification Program Directory?

No, an IG Manufacturer would choose a third-party IG Certification Program to certify their IG products for fenestration manufacturer's to use in the NFRC Certified Products Directory (CPD). The role of the IG Manufacturer is to be a participant of an IG Certification Program which is listed on the NFRC IGC Directory.

Does a Fenestration Manufacturer not fabricating IG units need to be listed in NFRC Participating IG Certification Program Directory?

No, a Fenestration Manufacturer not fabricating IG units and purchasing IG units from an IG Manufacturer should verify that their IG Manufacturer participates in a NFRC listed IG Certification Program.

Does a Fenestration Manufacturer fabricating IG units need to be listed in NFRC Participating IG Certification Program Directory?

No. A Fenestration Manufacturer fabricating IG units would choose a third-party IG Certification Program to certify their IG products for fenestration manufacturer's to use in the NFRC Certified Products Directory (CPD).

What is the NFRC IGC Directory?

The NFRC IGC Directory lists all third-party IG Certification Programs which have applied and meet the requirements within the NFRC 706-2009 to conduct the certification of IG units.

What is the NFRC 706-2009?

The NFRC 706-2009 provides details for IG Certification Programs which are interested in being listed in the NFRC IGC Directory. The document provides the requirements for a participating IG Certification Program, the duties of the IGC Entities, and the IG Program's performance criteria. This document can be found on the NFRC website at <http://www.nfrc.org/programdocs2.aspx>.

I make IG units, which and how do I contact an IG Certification Program?

All NFRC listed IG Certification Programs and contact details are listed on the NFRC IGC Directory, which can be found on the NFRC website at <http://www.nfrc.org/IGCertification.aspx>.

How long is the IG testing and certification process?

Based on the inspecting, curing, testing, reporting, and certification processes, the minimum estimated time period to complete the IGU testing and certification process is approximately 21 to 26 weeks.

How can I get questions about the NFRC IG Program answered?

Individuals can post questions to the NFRC Discussion Board under the IG Certification Program listing at <http://www.nfrc.org/boards/ShowForum.aspx?ForumID=60>, review the FAQ of the NFRC IG Certification Program, or contact NFRC Staff at info@nfrc.org.

Do products containing gas filling other than air need to be tested?

Yes. IG systems containing gas filling other than air must be tested and certified in accordance with the IG Certification Program which will establish proof of gas content to an average minimum initial 90% insulating gas fill content and an average minimum of 80% insulating gas fill content following completion of respective IG durability testing.

How are “sash-lite” systems tested?

The NFRC does not dictate how any IG system is tested. Please refer to the IG Certification Program’s testing procedures for testing and certification of IG systems.

Is IG certification required for decorative door lites?

The NFRC does not dictate what is IG Certification required for decorative door lites. Please refer to the IG Certification Program’s testing procedures for testing and certification of IG systems.